

RealPTT Web Company Platform Manual

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1. RealPTT Company Management Platform

Company management platform can manage users, groups, and company information. The software uses the B / S structure, it can manage users and groups by the Web, users and groups are managed by business units, every company independently manages their own intercom accounts and groups, operators manage company accounts and distribute intercom accounts. Every company can add multiple secondary management, users and groups can be managed at different grade. Concepts are as following:

Company administrator: He is the company manager, responsible for the management of the

company groups, accounts and department management;

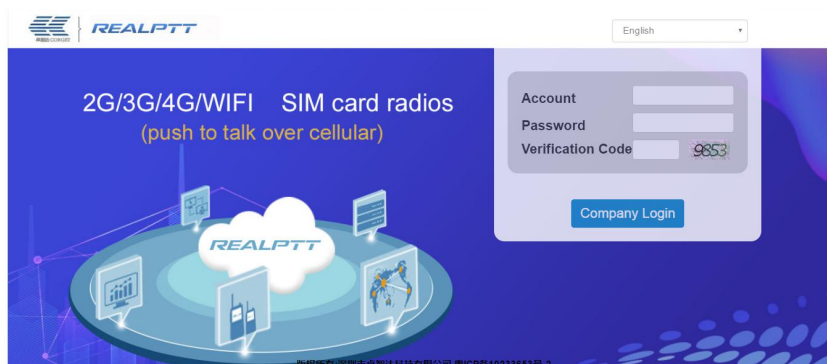
Company department administrator: Department administrator of company users, responsible for the management of the platform groups , accounts and his sub-secondary management.

Sub-secondary administrator: The sub-secondary administrator of company department administrator ,responsible for groups and accounts on his platform.

Company platform website: <https://realptt.com/ptt/>

Company department management platform website: <https://realptt.com/ptt/part>

Sub-secondary management platform website:<https://realptt.com/ptt/part>



Company platform login page

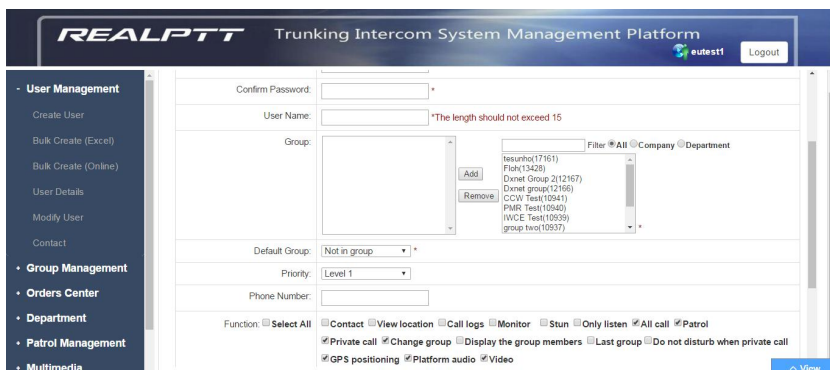
2. Company Management Platform Function

Company management is that company users manage the intercom users and groups, including query and modify users, manage friends, add groups, edit groups, manage department management platform and modify the administrator password, etc. Company users administrator can login company management platform by accounts and password, which are assigned by operator, company users administrator can manage users and groups.

2.1 User Management

2.1.1 Create User

Company administrator select users used account bill, then he can add user accounts, and can set the user account information (including user account, password, user name, select groups, default groups, speech grade, phone number, user function, etc.).



1: Add user account bills: When company platform has unexpired account bills, and the number of used account bills is less than order account bills number, then company can add users by this account bill, The users who is added automatically associated with the order, the user will automatically be suspended when account bills are expired. At this time you can renew the account bills or buy new account bills, to ensure the normal use of the users.

2: User accounts: It must be letters or numbers, length can't be more than 12 characters.

3: User Password: Set the user account login password, it must be letters or numbers, length can't be more than 16 characters.

4: Confirm password: Input user password again, consistent with the last user password.

5: User name: It can't be more than 16 characters, it only consists of Chinese, English and numbers, it can't contain special characters.

6: Group: It can add multiple group when you click groups on the right, It can be switched among groups.

7: The default groups: If you select “not in the group”, when the user login the account, the user will not in any group, the speech of users can’t be heard. If you select a group as the default group, after the user login the account, the user will be into the group by default, the speech of user can be heard by online users.

8: Priority: The user can select different speech level in the drop-down list. When users of high level are speaking, low level users can't interrupt; when users of low level are speaking, user of high level can interrupt; When users of same level are speaking, the user can speak one by one.

9: Phone number: It can record user's mobile phone number, It is convenient to contact.

10: Functions

10.1 Contact: User can add friends who are often in touch with, So user can check friends list in the contacts of dispatcher station or mobile application.

10.2 Private call: That is private call, one to one call.

10.3 View Location: The user can check group members location in the mobile APP or PC dispatcher.

10.4 Change group: If this user added 10 groups, the user in A group can change to B or C or other group.

10.5 Call logs: The user can check recording information at the dispatcher.

10.6 GPS Positioning: It means the user can upload their GPS information to server then show on the PC dispatcher or mobile application, otherwise cannot show their GPS information on the map even if the radio or cellphone with GPS function.

10.7 Monitor: The user can monitor other group communicate do not need enter into the group in the PC dispatcher or mobile application.

10.8 Platform audio: Can check this user recording at the company platform, otherwise cannot save this user recording at the company platform.

10.9 Stun: Force user to disconnect, and if need to relogin then need to activate that user on the company platform.

10.10 Display the group members: Show all group members.

10.11 Call all group members: If one user join in 10 groups, this user do not need enter into each group to speak then all 10 group members can hear this user voice, this function only suitable use on the PC dispatcher.

10.12 Only listen: The user only can hear the voice from others, unable to speak.

10.13 Last group: Each user has one default group, and every login will be enter into the default group, but if choose last group, then relogin will be enter into the last time group.

10.14 Don't disturb if private calling: When A is talking to B, C can't make A or B into a new temporary group for single calling.

10.15 Received SOS: means all users can send SOS, but they can choose dont receive SOS or receive SOS. If you choose this one, then means this users can received SOS from others, otherwise cannot received.

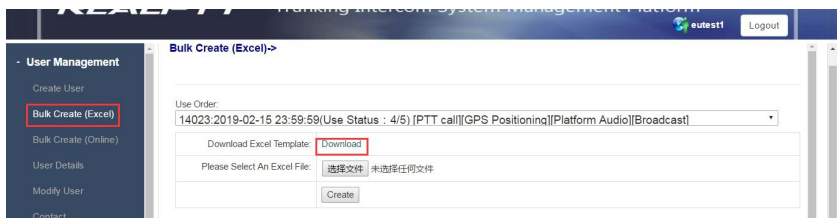
10.16 Video: If license choose video functions then can send picture/video to others.

10.17 NFC: Check in and check the record of the user's patrol check-in

11. User Description: It can record additional information of the user, such as the user's expiration time, other contact information.

2.1.2 Bulk create (Excel)

Download the template, fill in the account information according to the template requirements, and then select the file to fill in the information, point "create", you can add more than one user at a time.



Pay attention to punctuation symbols in English when filling in batch increase template. If the format

is incorrect, error will be reported when submitting template batch increase.

User Account (Required)	User Name (Required)	User Password (Expendable, default: 111111)	Phone (Expendable)	Priority (Expendable default Level 1 Fill in the corresponding level from 1 to 10)	Belong To The Group (Expendable Fill in the group id, separated by commas)	Default Group ID (Expendable)	User Description (Expendable)	(Expendable log: 3) (No group 10) (Do
example	abc	111111	1		923924	924		3.7.9

2.1.3 Bulk create (Online)

In the company management platform, increase the user page in batches, select the corresponding order, fill in the account prefix, user password, name prefix, starting number, number of users, etc. The system generates the user account name according to the prefix and the starting number. . Applicable to users whose account names are incremented in numerical order.

• User Management

Create User

Bulk Create (Excel)

Bulk Create (Online)

User Details

Modify User

Contact

• Group Management

• Orders Center

• Department

• Patrol Management

• Multimedia

Bulk Create (Online)->

Please input the user information

Use Order

14023-2019-02-15 23:59:59(Use Status : 4/5)[PTT call][GPS Positioning][Platform Audio][Broadcast]

14023-2019-02-15 23:59:59(Use Status : 4/5)[PTT call][GPS Positioning][Platform Audio][Broadcast]

18010-2019-01-29 23:59:59(Use Status : 0/1)[PTT call][Video][GPS Positioning][Platform Audio][Broadcast][Patrol]

number can be indicated by *

Password: *

Confirm Password: *

Name Prefix: *The length should not exceed 15. The position of the serial number can be indicated by *

Starting Number:

Quantity: *The maximum quantity is the number of remaining accounts for the selected order

Group:

Filter

Alt

Company

Department

2.1.4 User Details

Administrators can view account information of company, administrators can view account information via 7 ways:

- (1) User Name: Account information can be viewed through the user name, the user can input part character of user name, the user information can be viewed.
- (2) User account: Account information can be viewed through user account.
- (3) Group ID: All user account of group can be viewed through the group ID.
- (4) The default group ID: All user account can be viewed through the default group ID if he has ever set a default group.
- (5) Display all users: All account information can be viewed when click "view".

(6) Phone number: Related accounts can be listed according to phone number, which is recorded in the adding user.

(7) Bill number: Every bill with their own bill number, through this number can check users under this bill number.

Pause time: If you want to check which users has expired, then you can choose pause time to check every pause users.

The user use status: User of use status can be listed when select “normal” or “pause” in the drop-down list.

User online status: Online status user can be listed when select “online” or “offline”.

	ID	Time	Order ID	Account	Name	Default Group	Status	Online	Priority	Phone Number	Pause Time	Activation Time	Function	Department	City
<input type="checkbox"/>	1114217	2019-01-15	5285	ccw2	Leonel	TETRA	Normal	Offline	Level 1		12:00:00	00:00:00	[Contact][Private call] [Change group][View...]	sales	M
<input type="checkbox"/>	1114218	2019-07-15	11177	ccw3	RealPTT3	TETRA	Normal	Offline	Level 1		12:00:00	00:00:00	[Contact][Private call] [Change group][View...]	sales	M
<input type="checkbox"/>	1114219	2019-06-15	9951	ccw4	RealPTT4	TETRA	Normal	Offline	Level 1		12:00:00	00:00:00	[Contact][Private call] [Change group][View...]	hehe	M
<input type="checkbox"/>	1114220	2019-	5285	ccw5	RealPTT5	TETRA	Normal	Offline	Level				[Private call][Change	hehe	M

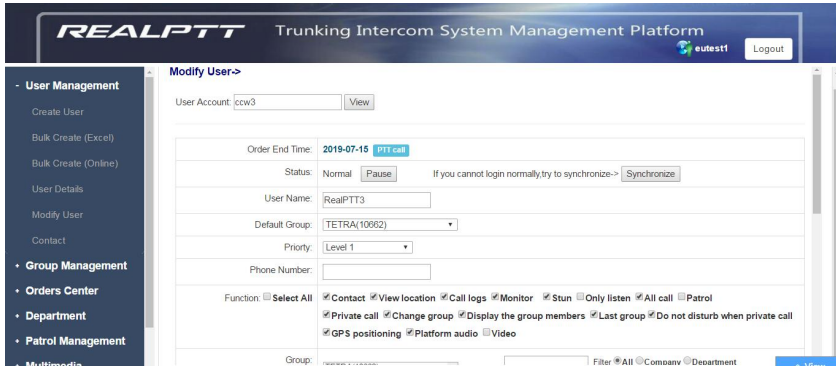
View results can be sorted by time, account, name, group, status, it will show account bill date, account bill NO., user name, default group, function, and other information. Account information can be modified when click account. User accounts can be managed when select mode at the bottom page, the user account can be activated, suspended, deleted.

☐ Select All

Note: Using "Pause" can only make the user unable to log in normally when the user is turned on again. If the user who is currently suspended is in the power-on state, the user can continue to use it until it is turned off. The user can no longer log in again after the next time login.

2.1.5 Modify User

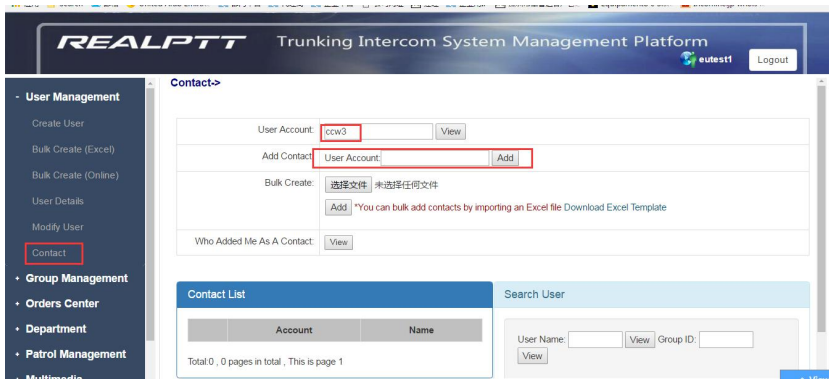
Administrator can modify the user's name, permissions, default group and restore default password, etc. When input the user account and click "view", The user information can be got, which to be revise. When user loses the login password, the default password can be restored as "111111", default group of users can be modified.



The screenshot shows the 'Modify User' interface of the REALPTT Trunking Intercom System Management Platform. The interface includes a sidebar with navigation options: User Management, Group Management, Orders Center, Department, Patrol Management, and Multimedia. The main content area displays the 'Modify User' form for user 'ccw3'. The form includes fields for User Account, User Name, Default Group, Priority, and Phone Number. It also features a 'Function' section with various checkboxes for permissions such as Contact, View location, Call logs, Monitor, Stun, Only listen, All call, Patrol, Private call, Change group, Display the group members, Last group, Do not disturb when private call, GPS positioning, Platform audio, and Video. The interface is in Chinese and includes a 'Logout' button in the top right corner.

2.1.6 Contact

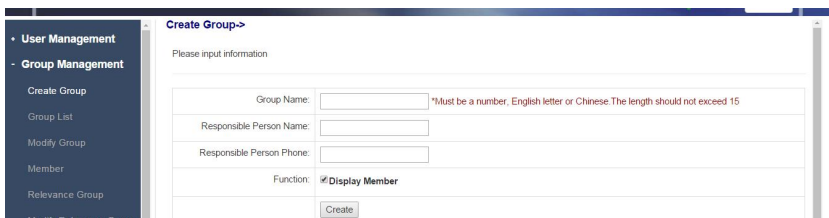
Add contact to users, add users who need to contact frequently as contact, you can find users faster, and establish temporary groups for intercom. There is a "Friends" column on the far right of the query user interface, click "Edit" to To add a contact to the user.



2.2 Group Management

2.2.1 Create Group

Administrator can add group, the group can only be used by company. While add the group, group name can just be input. The group ID is automatically generated by the system, so group name can be same. The same name group can represent different group. In order to avoid confusion, it is recommended not to intitle the same name group.



2.2.2 Group List

The group can be queried according to the group name, all groups can be queried.

Group List->

Group Name: View Group ID: View

List All:

Group ID	Time	Group Name	Display Member	Responsible Person Name	Responsible Person Phone	Company	Operation
10562	0000-00-00 00:00:00	TETRA	Yes	TETRA	--	eutest1	Member Modify Delete
10663	0000-00-00 00:00:00	TETRA2	Yes	TETRA2	--	eutest1	Member Modify Delete
10936	0000-00-00 00:00:00	group one	Yes	--	--	eutest1	Member Modify Delete
10937	0000-00-00 00:00:00	group two	Yes	--	--	eutest1	Member Modify Delete
10939	0000-00-00 00:00:00	IWICE Test	Yes	--	--	eutest1	Member Modify Delete

2.2.3 Modify Group

Administrator can revise group name and members of the group. Administrator can revise the group name and delete the group. When the group is deleted, users whose default group is this group, this user group will be empty. Administrator can add user member by the user account. Selected group members can be deleted. The user who is not belonging to this group can be checked, this user can be selected to group. In addition, group scheduling account can be used according to practical situation, it will be highlighted later.

Modify Group->

Please Select A Group:

Group Name:

Dispatcher Account: *When the dispatcher account is not empty, the non-dispatcher can only be heard by the dispatcher, and the dispatcher speech can be heard by all members

Responsible Person Name:

Responsible Person Phone:

Function: ☒ Display Member

Dispatching account:

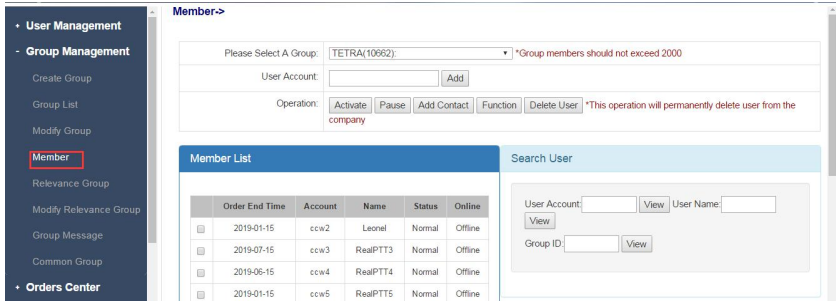
Dispatching user of group account are below: Speech of group dispatching account can be received by the group members; speech of group members can only received by group dispatching account, group

members which is except from group dispatching account can't communicate with each other.

How to cancel group dispatching account: Just make that form have one space then click setting is ok.

2.2.4 Member

Modify group member operations to activate/pause/add friends/modify permissions for all members of the group.

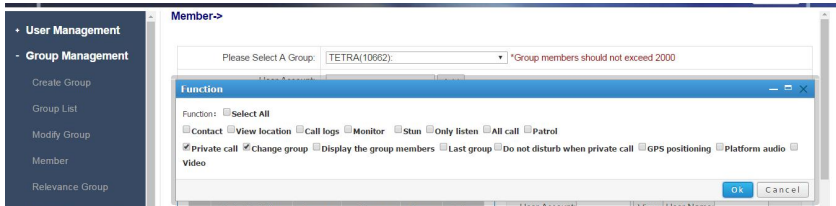


Order End Time	Account	Name	Status	Online
2019-01-15	ccw2	Leonel	Normal	Offline
2019-07-15	ccw3	RealPTT3	Normal	Offline
2019-06-15	ccw4	RealPTT4	Normal	Offline
2019-01-15	ccw5	RealPTT5	Normal	Offline

Activate/Pause: Activate or suspend all members of the group;

Add Contact: Enter an account, all members of the group will add this account as a contact, this account will also add all members of this group as friends;

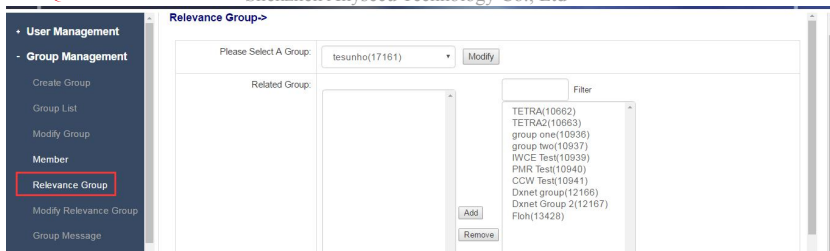
Functions: modify the user rights of all members of the group;



Delete User: Delete all users in the group, and the user will be permanently deleted from the company platform. (Should be take care of this.)

2.2.5 Relevance Group

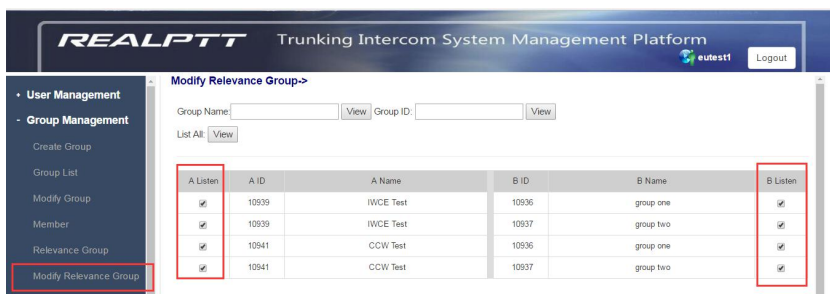
Groups can be set relevance groups, and relevance groups can communicate with each other. One group can establish multiple relevance groups with other groups.



2.2.6 Modify Relevance Group

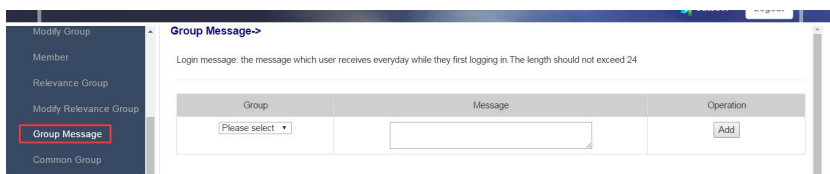
A listen choose means A side group can hear B side group voice, if not choose then A side group cannot hear B side group voice, but B side choose B listen then can hear A side group.

Must be need A side choose or B side choose at least, otherwise relevance group invalid.



2.2.7 Group Messages

The group receives the specified transmission content periodically, and the machine needs to support the short message broadcast. You can choose the group that receives the message, the time the message was sent, and the content of the message.



2.2.8 Common Group

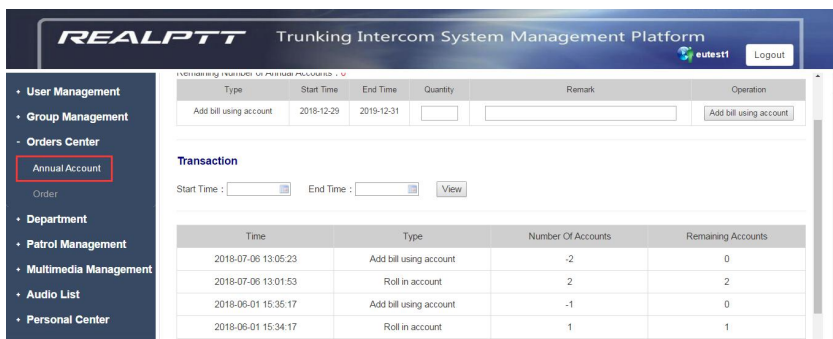
It means A company create a common group¹, they can add their company platform users join in this group¹, also can put B company platform ID to invite B company come in this group¹, if B company agree then this common group¹ is successful, otherwise failed. B company only can add under B company platform users join in this common group, A company only can add under A company platform join this common group, each company manage own users. Steps:1 Input one company account; 2 Choose the group you need to share; 3 Send a request message; 4 The other company will see the request when he click the common group on his platform. If he agrees, he can assign his user to the common group, then different platform interconnection come true, if he rejects, this common group is unfounded.

2.3 Order Center

The order center contains annual account records and inquiry orders.

2.3.1 Annual Order

View the remaining number of annual accounts assigned to the company by the agent and the transaction history.



Type	Start Time	End Time	Quantity	Remark	Operation
Add bill using account	2018-12-29	2019-12-31			Add bill using account

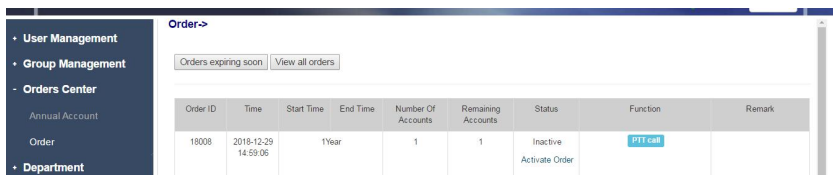
Transaction

Start Time : End Time : [View](#)

Time	Type	Number Of Accounts	Remaining Accounts
2018-07-06 13:05:23	Add bill using account	-2	0
2018-07-06 13:01:53	Roll in account	2	2
2018-05-01 15:35:17	Add bill using account	-1	0
2018-06-01 15:34:17	Roll in account	1	1

2.3.2 Order

Query all the company's orders, including the active and inactive two status types, you can also view the order inclusion function. Inactive orders cannot add users.



Order

Orders expiring soon | [View all orders](#)

Order ID	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function	Remark
18008	2018-12-29 14:59:06	1Year		1	1	Inactive	PTT Call	

Inactive orders can be clicked on "Activate Orders", select the number to activate, and after confirmation, the corresponding number of accounts will be activated.

• User Management

• Group Management

• Orders Center

• Department

• Patrol Management

• Multimedia Management

• Audio List

• Personal Center

Activate Order->

Order ID: 18008

Name	Activate Order
Order ID	18008
Order Status	Inactive
Order Function	<input type="button" value="PTT call"/>
Number Of Accounts	1
Remark	
Order Duration	1 years
Activation Number	1
Start Time	2018-12-29
End Time	2019-12-31

2.4 Department Management

2.4.1 Create Department

Administrator can add multiple department administrators. Hierarchical management can be realized in the department management.

• User Management

• Group Management

• Orders Center

• Department

• Patrol Management

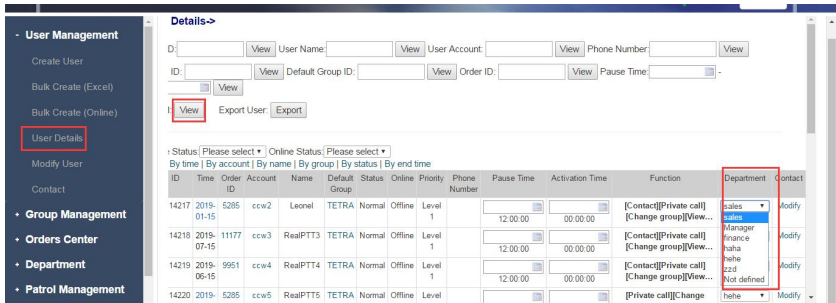
• Multimedia Management

Create Department->

Please input information

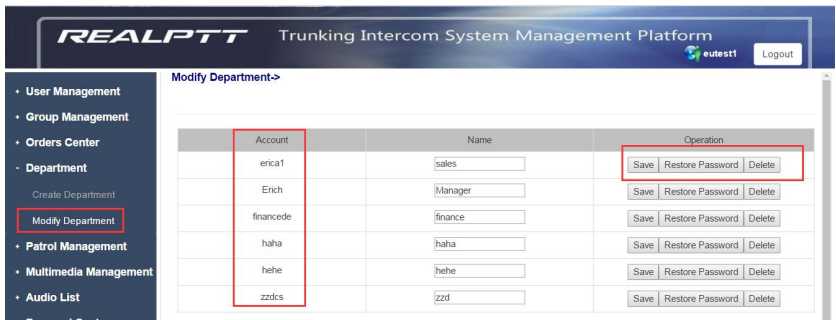
Account:	<input type="text"/>	*Must be an English letter or number
Name:	<input type="text"/>	*
Password:	<input type="text"/>	*
Confirm Password:	<input type="text"/>	*

How to assign users to the department administrator: Click "user details" list all users in the "view user" page. The users can be added into department management in right side of the department management.



2.3.2 Modify Department

Department management name can be modified, password can be recovered “111111”, can delete secondary management account.



2.5 Patrol Management

This function need radio support NFC functions or support GPS position.

2.5.1 NFC Programming Software

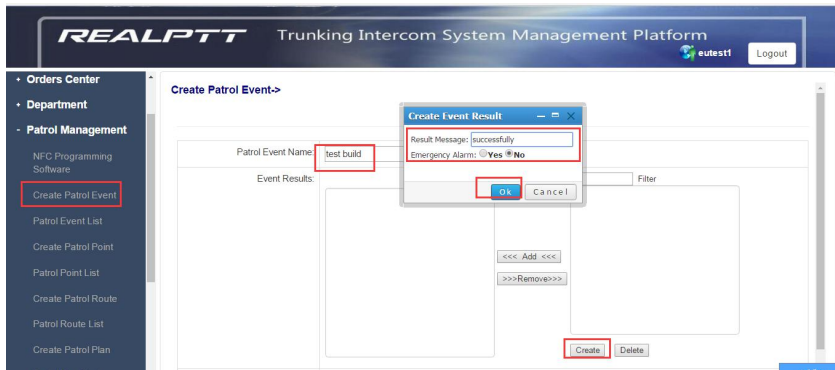


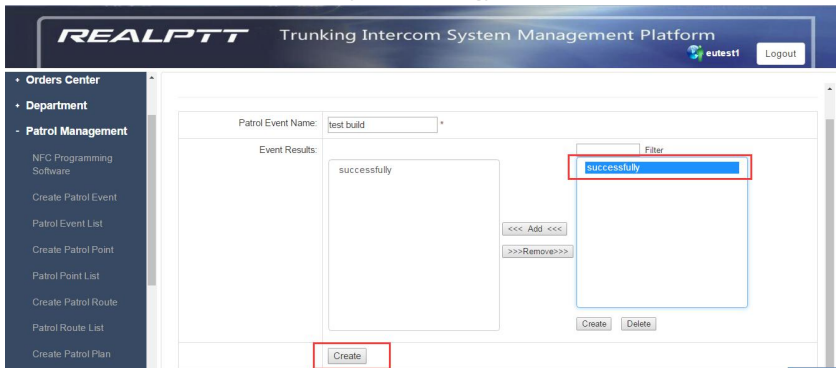
NFC Programming Software Account: The system automatically assigns software for logging in to the NFC card to write the verification value.

NFC Programming Software Password: The default is the password of the company platform, which can be set separately. Software for logging in to the NFC card to write verification values.

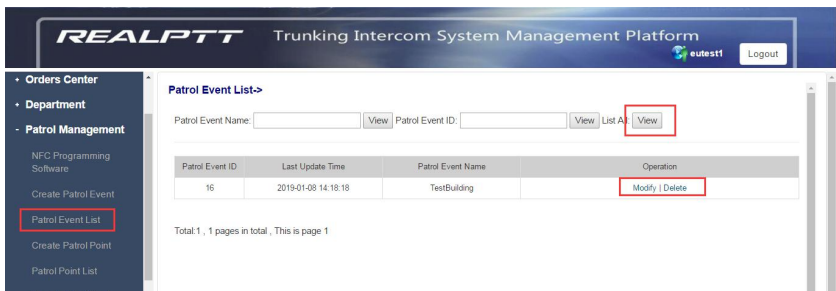
2.5.2 Create Patrol event

Create a patrol event that can bind multiple patrol event result.





2.5.3 Patrol Event List



You can check the Event List to modify and delete that.

2.5.4 Create Patrol Point

① Create Patrol Point

Select the Patrol Point Type, fill in the name, and the NFC Verification Value (the NFC verification value and the value programming in the NFC card are the same), bind the patrol event, then click create.

REALPTT Trunking Intercom System Management Platform

• Orders Center
• Department
• Patrol Management

NFC Programming Software
Create Patrol Event
Patrol Event List
Create Patrol Point
Patrol Point List
Create Patrol Route
Patrol Route List
Create Patrol Plan
Patrol Plan List

Patrol Point Type: NFC Verification
Patrol Point Name: Morning
NFC Verification Value: 123 This NFC verification value can be used Automatically Generate
Remark:
Patrol Events: TestBuilding(16) Filter
<<< Add <<<
>>> Remove >>>
Create

② GPS patrol point

Select the GPS location type, fill in the name, set the punch location, and locate the effective range, and bind the patrol event

REALPTT Trunking Intercom System Management Platform

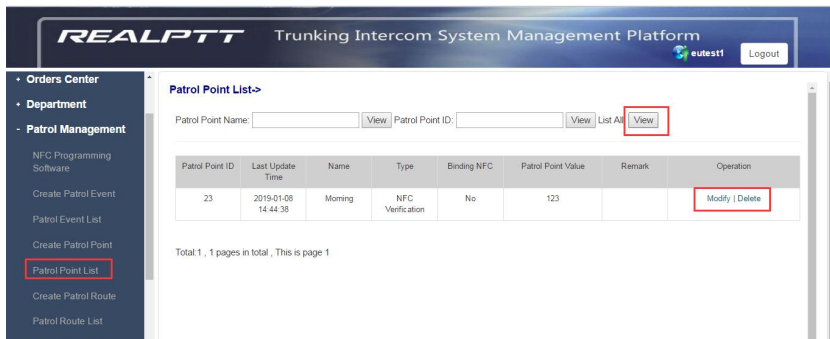
• Orders Center
• Department
• Patrol Management

NFC Programming Software
Create Patrol Event
Patrol Event List
Create Patrol Point
Patrol Point List
Create Patrol Route
Patrol Route List
Create Patrol Plan

Create Patrol Point->

Patrol Point Type: GPS Position
Patrol Point Name:
Patrol Point Location: Search Location View Longitude: 204.0390169902 Latitude: 21.25896133374
View
Patrol Point Location - (You can drag the red point on the map)

2.5.5 Patrol Point List



REALPTT Trunking Intercom System Management Platform

Patrol Point List->

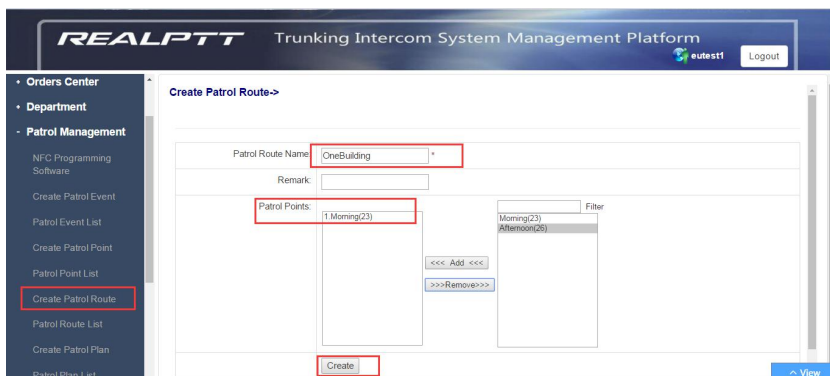
Patrol Point Name: View Patrol Point ID: View List All **View**

Patrol Point ID	Last Update Time	Name	Type	Binding NFC	Patrol Point Value	Remark	Operation
23	2019-01-08 14:44:38	Morning	NFC Verification	No	123		Modify Delete

Total 1, 1 pages in total, This is page 1

2.5.6 Create Patrol Route

Fill in the name of the patrol route, bind the patrol point, and tie the patrol points required for the route.



REALPTT Trunking Intercom System Management Platform

Create Patrol Route->

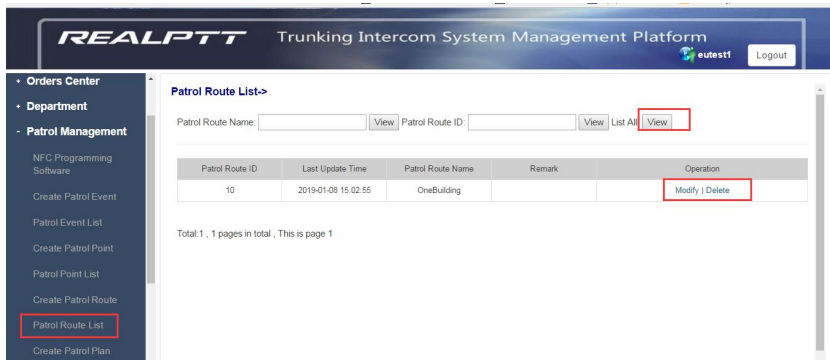
Patrol Route Name: Remark:

Patrol Points: Filter:

<<< Add <<< >>> Remove >>>

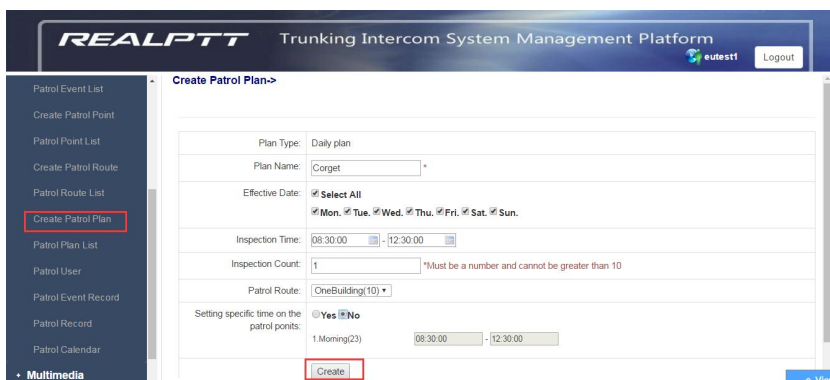
Create View

2.5.7 Patrol Route List

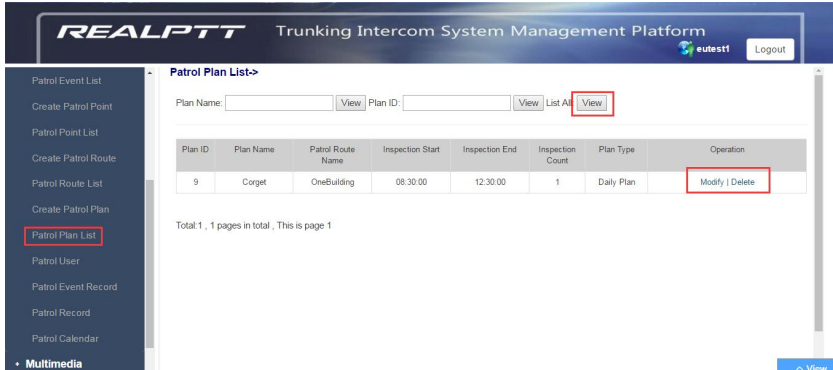


2.5.8 Create Patrol Plan

Fill in the plan name, select the plan effective date, set the inspection time, and select the patrol route. If each patrol point sets the specific inspection time of the patrol point, it will be executed according to the specific inspection time of the patrol point.



2.5.9 Patrol Plan List



REALPTT Trunking Intercom System Management Platform

Patrol Plan List

Plan Name: View Plan ID: View List All View

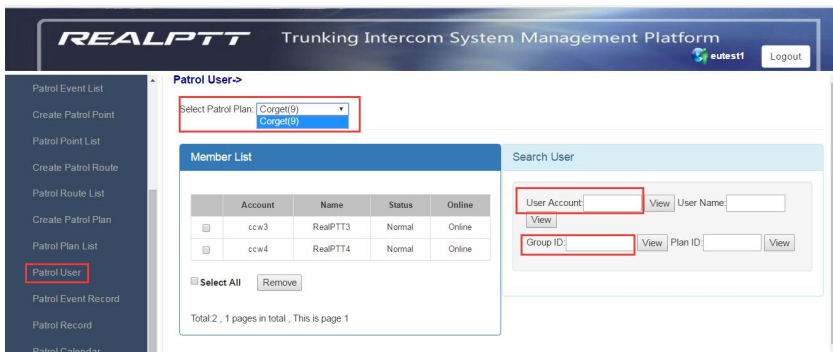
Plan ID	Plan Name	Patrol Route Name	Inspection Start	Inspection End	Inspection Count	Plan Type	Operation
9	Corget	OneBuilding	08:30:00	12:30:00	1	Daily Plan	Modify Delete

Total 1, 1 pages in total, This is page 1

Multimedia

2.5.10 Patrol User

You can select patrol plan to binding users. Through user account or Group ID to search users then make them come in and binding it.



REALPTT Trunking Intercom System Management Platform

Patrol User

Select Patrol Plan: Corget(0) Corget(0)

Member List

Account	Name	Status	Online
ccc3	RealPTT3	Normal	Online
ccc4	RealPTT4	Normal	Online

Select All Remove

Total 2, 1 pages in total, This is page 1

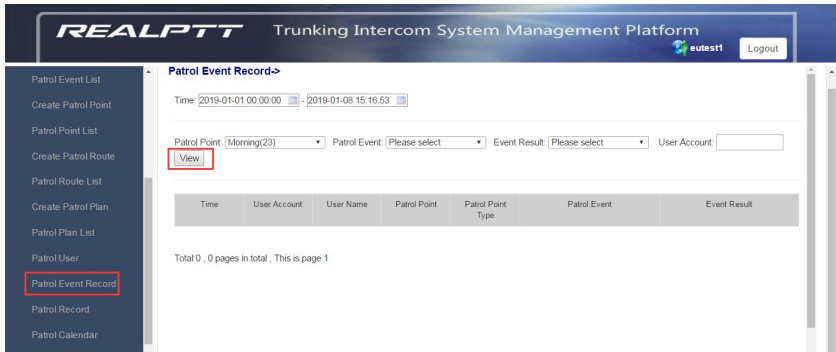
Search User

User Account: View User Name: View

Group ID: View Plan ID: View

2.5.11 Patrol Event Record

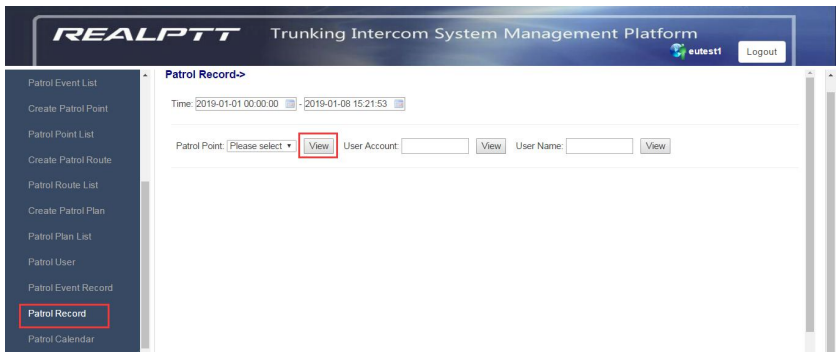
If you setup patrol and users record of the patrol you can check on the record, also can export it.



The screenshot shows the 'Patrol Event Record' page in the REALPTT Trunking Intercom System Management Platform. The left sidebar contains a menu with 'Patrol Event Record' highlighted. The main content area has a header 'Patrol Event Record>' and a time range selector set to '2019-01-01 00:00:00' to '2019-01-08 15:16:53'. Below this are dropdown menus for 'Patrol Point' (Morning(23)), 'Patrol Event' (Please select), and 'Event Result' (Please select), followed by a 'User Account' input field. A 'View' button is highlighted with a red box. Below the filters is a table with columns: Time, User Account, User Name, Patrol Point, Patrol Point Type, Patrol Event, and Event Result. The table is currently empty, and the text 'Total 0, 0 pages in total, This is page 1' is displayed below it.

2.5.12 Patrol Record

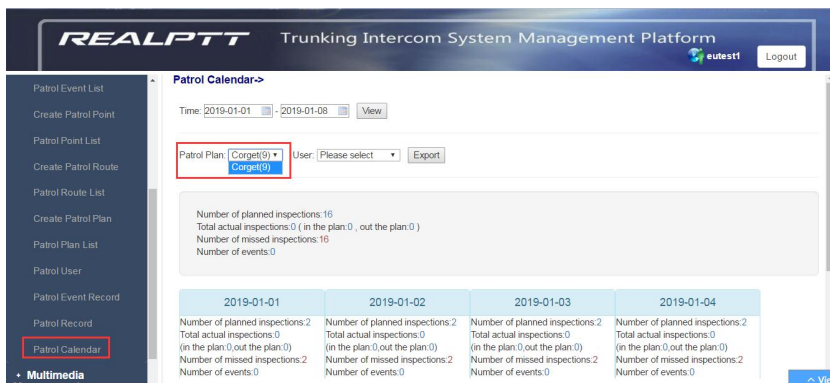
You can check all of this platform actual patrol record and export them by excel.



The screenshot shows the 'Patrol Record' page in the REALPTT Trunking Intercom System Management Platform. The left sidebar contains a menu with 'Patrol Record' highlighted. The main content area has a header 'Patrol Record>' and a time range selector set to '2019-01-01 00:00:00' to '2019-01-08 15:21:53'. Below this are dropdown menus for 'Patrol Point' (Please select) and 'User Account' (Please select), followed by 'User Name' (Please select). Each of these three fields has a 'View' button next to it, and the 'View' button for 'Patrol Point' is highlighted with a red box.

2.5.13 Patrol Calendar

All of the patrol record will be show on here, which includes patrol plan count, actual users patrol count and miss patrol count. You also can export it.



The screenshot shows the 'Patrol Calendar' interface within the REALPTT Trunking Intercom System Management Platform. The interface includes a sidebar with navigation options like 'Patrol Event List', 'Create Patrol Point', 'Patrol Point List', 'Create Patrol Route', 'Patrol Route List', 'Create Patrol Plan', 'Patrol Plan List', 'Patrol User', 'Patrol Event Record', 'Patrol Record', and 'Patrol Calendar' (highlighted). The main content area displays the 'Patrol Calendar' for the date 2019-01-01 to 2019-01-08. It shows a summary of planned inspections (16), actual inspections (0), missed inspections (16), and events (0). Below this, a table lists the data for each day from 2019-01-01 to 2019-01-04.

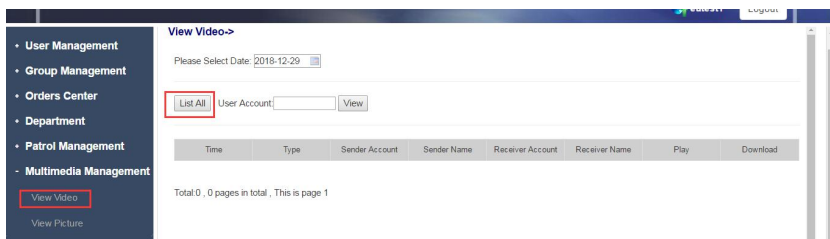
2019-01-01	2019-01-02	2019-01-03	2019-01-04
Number of planned inspections:2	Number of planned inspections:2	Number of planned inspections:2	Number of planned inspections:2
Total actual inspections:0 (in the plan 0, out the plan 0)	Total actual inspections:0 (in the plan 0, out the plan 0)	Total actual inspections:0 (in the plan 0, out the plan 0)	Total actual inspections:0 (in the plan 0, out the plan 0)
Number of missed inspections:2	Number of missed inspections:2	Number of missed inspections:2	Number of missed inspections:2
Number of events:0	Number of events:0	Number of events:0	Number of events:0

2.6 Multimedia Management

Video management includes video queries, and this feature requires an order to purchase video features.

2.6.1 View Video

The query video can be queried according to the date. Clicking "List all videos" will display all the video information of the day.



The screenshot shows the 'View Video' interface within the REALPTT Trunking Intercom System Management Platform. The interface includes a sidebar with navigation options like 'User Management', 'Group Management', 'Orders Center', 'Department', 'Patrol Management', 'Multimedia Management', and 'View Video' (highlighted). The main content area displays the 'View Video' interface for the date 2019-12-29. It shows a 'List All' button and a 'User Account' input field. Below this, a table lists the video information, including Time, Type, Sender Account, Sender Name, Receiver Account, Receiver Name, Play, and Download. The table is currently empty, and the status shows 'Total 0, 0 pages in total, This is page 1'.

Time	Type	Sender Account	Sender Name	Receiver Account	Receiver Name	Play	Download
------	------	----------------	-------------	------------------	---------------	------	----------

Enter the user account to query the video information of the user's day. All videos will be saved for one month. The queried video can be played online or downloaded to local viewing.

2.6.2 View Picture

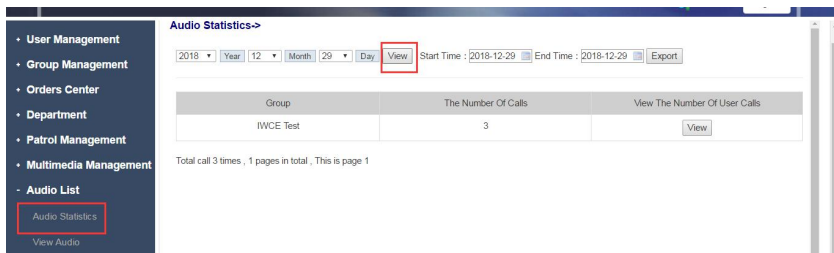
Picture is same as video, you can view all pictures of this company platform day by day.

2.7 Audio List

Audio management includes query audio and audio statistics. The audio will save 3 month. This feature requires an order to purchase the recording function (includes PTT call). The order used does not have a recording function, and the user group intercom will not save the recording.

2.7.1 Audio Statistics

Call times of every day can be queried in the system, as shown below. The system can export one month recording statistics at one time, but the record kept three months in the background.



Audio Statistics->

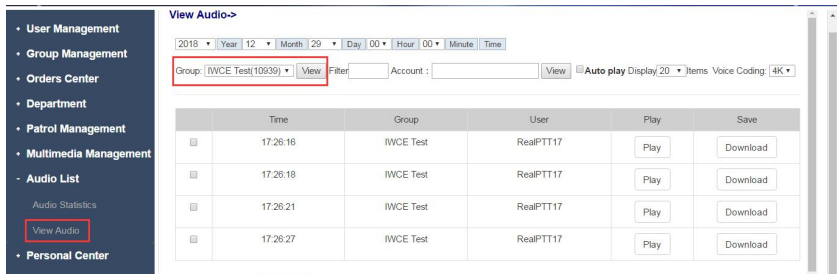
2018 ▾ Year 12 ▾ Month 29 ▾ Day **View** Start Time : 2018-12-29 End Time : 2018-12-29 Export

Group	The Number Of Calls	View The Number Of User Calls
IWCE Test	3	View

Total call 3 times , 1 pages in total , This is page 1

2.7.2 View Audio

When there are call recording storage module in the system, the user can check their own company call recording. Calling content can be played back or downloaded. Calling content can be queried in the following chart when time period have been selected. Speech user, speech groups and speech time can be showed in the interface. It is usually three month for recordings storage. When speech group is temporary group, the group information will not be provided, that means recording information of single call will not be saved.



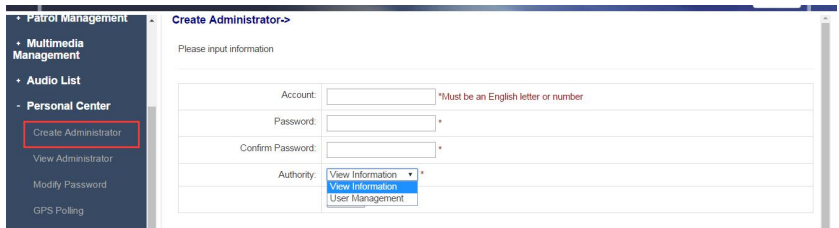
	Time	Group	User	Play	Save
<input type="checkbox"/>	17:26:16	IWCE Test	RealPTT17	<input type="button" value="Play"/>	<input type="button" value="Download"/>
<input type="checkbox"/>	17:26:18	IWCE Test	RealPTT17	<input type="button" value="Play"/>	<input type="button" value="Download"/>
<input type="checkbox"/>	17:26:21	IWCE Test	RealPTT17	<input type="button" value="Play"/>	<input type="button" value="Download"/>
<input type="checkbox"/>	17:26:27	IWCE Test	RealPTT17	<input type="button" value="Play"/>	<input type="button" value="Download"/>

2.8 Personal Center

The personal center includes create administrators, view administrators, modify passwords, GPS Polling, expiration reminders, user logs, login records, and statistics.

2.8.1 Create Administrator

You can set up one user to login your company platform and choose manager rights “view information” or “management user”, “View information ” means that account only can view all datas, don’t have any rights to revise or write something. “Management user” means this account right same as yours, which can add user, add group, revise group, revise user...etc.



Create Administrator->

Please input information

Account: *Must be an English letter or number

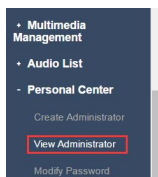
Password: *

Confirm Password: *

Authority: *

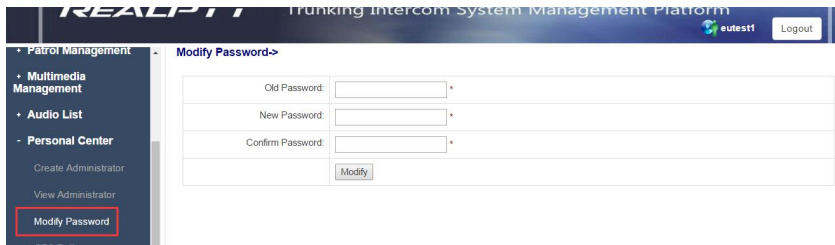
View Information
View Information
User Management

2.8.2 View Administrator



Account	Type	Delete
111	<input type="text" value="View Information"/>	<input type="button" value="Delete"/>
eutest1	<input type="text" value="System Management"/>	

2.8.3 Modify Password



Modify Password->

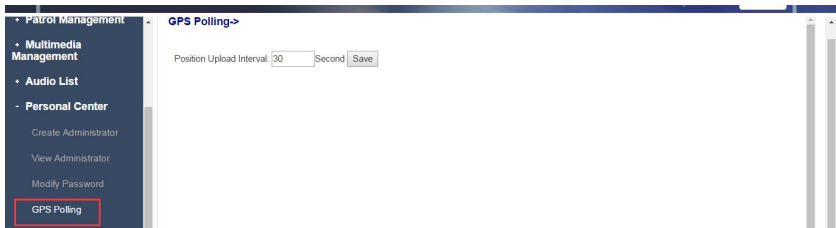
Old Password: *

New Password: *

Confirm Password: *

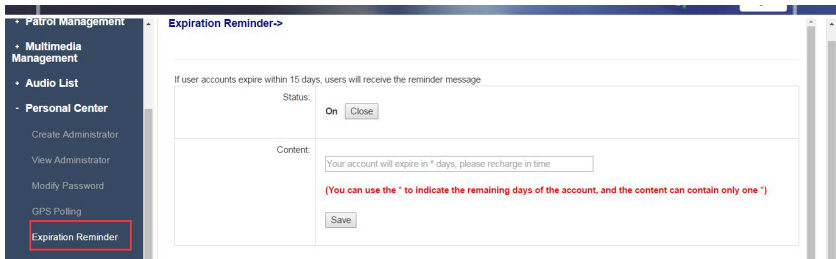
2.8.4 GPS Polling

Open the positioning setting, you can set the interval for uploading the positioning information. If it is 0 seconds, it means that the positioning upload is closed, and the positioning of the personnel is not visible on the dispatching station. The minimum value of the positioning information upload interval is 5, which is generally set to a value between 5-30.



2.8.5 Expiration Reminder

When the expiration reminder status is: It is turned on, and the user account will expire in 15 days, the device will automatically broadcast the content of the expiration reminder when it is turned on for the first time every day. The reminder content can be set by itself, and the user device needs to have a text information broadcast function. If the device does not support text broadcast, the expired reminder content cannot be broadcast.



2.8.6 User Log

View records of user operations on the company platform. The records include create new users, deleting users, modifying default groups, activating users, not ordering users, and suspending users periodically. By recording, you can retrieve users who have been accidentally deleted, and view users who have recently expired without ordering.

Patrol Management

Multimedia Management

Audio List

Personal Center

Create Administrator

View Administrator

Modify Password

GPS Polling

Expiration Reminder

User Log

Login Record

Statistics

User Log->

User Account: View Group ID: View Order ID: View

List All

Time	Company	Department	User	Log
2018-11-22 12:42:14	edest1	-	ccw13	Set password
2018-11-21 17:17:59	edest1	-	ccw30	Join group:10662
2018-11-21 17:17:59	edest1	-	Fler	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw18	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw17	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw16	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw15	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw14	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw13	Join group:10662
2018-11-21 17:17:59	edest1	-	ccw12	Join group:10662

View

2.8.7 Login Record

View the time and location IP record of the enterprise platform login.

<div> Patrol Management </div> <div> Multimedia Management </div> <div> Audio List </div> <div> Personal Center </div> <div> Create Administrator </div> <div> View Administrator </div> <div> Modify Password </div> <div> GPS Polling </div> <div> Expiration Reminder </div> <div> User Log </div> <div> Login Record </div> <div> Statistics </div>	<div> Login Record-> </div> <table> <tr> <th>Time</th> <th>IP Address</th> </tr> <tr> <td>12-29</td> <td></td> </tr> <tr> <td>15:54:32</td> <td>104.129.182.197</td> </tr> <tr> <td>15:01:52</td> <td>104.129.182.197</td> </tr> <tr> <td>13:44:07</td> <td>104.129.182.197</td> </tr> <tr> <td>13:27:39</td> <td>104.129.182.197</td> </tr> <tr> <td>12-27</td> <td></td> </tr> <tr> <td>17:45:20</td> <td>104.129.182.197</td> </tr> <tr> <td>17:37:56</td> <td>104.129.182.197</td> </tr> <tr> <td>16:36:19</td> <td>104.129.182.197</td> </tr> <tr> <td>12-17</td> <td></td> </tr> <tr> <td>13:36:04</td> <td>116.24.67.130</td> </tr> <tr> <td>12-07</td> <td></td> </tr> <tr> <td>13:47:04</td> <td>104.129.182.197</td> </tr> </table>	Time	IP Address	12-29		15:54:32	104.129.182.197	15:01:52	104.129.182.197	13:44:07	104.129.182.197	13:27:39	104.129.182.197	12-27		17:45:20	104.129.182.197	17:37:56	104.129.182.197	16:36:19	104.129.182.197	12-17		13:36:04	116.24.67.130	12-07		13:47:04	104.129.182.197
Time	IP Address																												
12-29																													
15:54:32	104.129.182.197																												
15:01:52	104.129.182.197																												
13:44:07	104.129.182.197																												
13:27:39	104.129.182.197																												
12-27																													
17:45:20	104.129.182.197																												
17:37:56	104.129.182.197																												
16:36:19	104.129.182.197																												
12-17																													
13:36:04	116.24.67.130																												
12-07																													
13:47:04	104.129.182.197																												

2.8.8 Statistics

Company administrator can obtain statistics information of company user, including total users, employing users, online users, the number of groups and so on. Employing users are that company user status is normal.

• Patrol Management

• Multimedia Management

• Audio List

- Personal Center

Create Administrator

View Administrator

Modify Password

Statistics→

Total Users:	30
Normal Users:	30
Online Users:	1
The Number Of Groups:	11
Number Of Accounts:	32